



COVID-19

Who can volunteer with A Drop in the Ocean during the pandemic?

- a. We prioritise field workers who have previous experience working with refugees / working in a refugee camp.
- b. You must be over 23 years of age and be able to commit for at least **four** weeks.
- c. For now, individuals over 65 years will not be allowed to volunteer for A Drop in the Ocean due to risks associated with contracting the Corona virus.
- d. Anyone who are at a higher risk of contracting the virus will not be allowed to volunteer with DiH for the time being or if they live in countries who have high infection rates at the moment.
- e. Anyone who is going to volunteer must be prepared to be quarantined for two weeks upon arrival. You must also be prepared for potential lockdowns.

When should I consider cancelling my trip?

- a. You are not allowed to join our projects if you have been in contact with a person diagnosed with the virus during the last 14 days.
- b. You are not allowed to join our projects if you experience more than one of these symptoms: fever, cough, sore throat, and/or difficulty breathing. If you experience any of these symptoms, please seek medical advice.

Can I cancel my tickets?

- a. Please check with your airline and travel insurance company

TOURISM-RELATED QUESTIONS / CORONAVIRUS

When/where do I have to wear a face mask?

The use of disposable or reusable fabric masks is mandatory on the Metro (subway) and all other forms of public transportation, including taxis, shuttle buses, and other tourist vehicles. Face masks must also be worn in shops. Please note that some airlines also require their passengers using face masks for the duration of the flight. You should change mask when it gets moist so remember to bring a few extra masks.

What to do before departure

Fill out the Passenger Locator Form (PLF).

Link can be found here: https://travel.gov.gr/#/faq_travelqa

What happens when I get to Greece?

The tourism period in Greece officially began on June 15, with international visitors able to arrive (without being quarantined) at Athens and Thessaloniki airports. From July 1 direct international flights will be permitted at all other remaining airports around the country, allowing tourists to fly directly to tourist destinations. Spot Covid-19 tests for visitors arriving to Greece will be conducted using swab tests and will be mandatory for those selected for tests; visitors will not, however, be quarantined on arrival, as was the case during the lockdown phase.

Protocol for air arrivals

- Arrival at the entry gate.
- Transfer to the area where the screening personnel are located. Travelers are requested to show their QR code either on their mobile phone screen or in print. If travel departure begins prior to the day of arrival, travellers are allowed to board after showing the confirmation email (and not necessarily the QR code which is scheduled to arrive during their trip.)
- Depending on their QR code/confirmation, travellers are directed either to the screening area where they will be tested for the new coronavirus SARS-CoV-2 by a trained health team or to the exit (to baggage claim area or passport control).
- Upon completion of the test, travellers are directed towards the exit (to baggage claim area or passport control).
- The test results are expected to become available within 24 hours. During that time, passengers who are tested are advised to practise social distancing according to local guidelines and self-monitoring for symptoms that could indicate COVID-19. In case of such symptoms, medical advice and/or contact with the National Public Health Organization (EODY) Operations Centre should be immediately sought. Only in case they test positive, the authorities will contact them and proceed with the health protocol in place. Otherwise,

they may continue with their holidays, adhering to the general public health safety guidelines.

- If travellers plan to have multiple stop-overs in Greece, they must declare this and report their initial destination and their travel itinerary for the next 7 days.

All travellers must comply with all of the necessary preventive hygiene measures (use of masks and physical distancing) according to local guidance.

ATHENS INTERNATIONAL AIRPORT

The use of face masks is mandatory after entering the airport terminal; a mask must be kept on throughout a passenger's stay in the airport areas, during boarding, and during the flight (domestic or international). Passengers should also be aware that they may be asked to temporarily remove their mask during security processes and identity checks. Hand sanitizer dispensers are available in over 300 spots at the airport, including the bathrooms. The fine for not using a mask where required is €150.

Plexiglass panels have been installed for additional protection in areas where contact with employees is necessary such as ticket desks and information counters. To minimize waiting times, passengers are encouraged to select e-service options (web check-in) prior to their departure for the airport, as well as within the airport areas (self check-in, baggage-tag printing, drop-off baggage, e-parking). Seating in all waiting areas has been re-arranged to allow for safe minimum distances. The current recommendation is that every other seat be left vacant. However, families or couples traveling together do not have to keep this distance.

- b. Before booking your tickets, make sure to have travel insurance.

What should I do before booking my flights?

First of all, we recommend volunteers stay updated about advices from [World Health Organization](#) and your governments recommendation. Airlines can suddenly cancel and change where they have available flights. Travel recommendation from your government can change daily, depends on how coronavirus spreads. Because of the daily changes, if you are planning to volunteer with A Drop in the Ocean in near future, we recommend buying cancellation insurance when booking flights etc. We also recommend all volunteers to check out your travel insurance, what it covers and so on. Make sure that you have international health insurance as well.

Is it safe to travel to Greece?

- a. Yes, it is safe to travel to Greece. However, please follow the advice of WHO and your local government.

What should I think of when I am traveling to Greece?

- a. Bring several face masks. Most airlines require passengers to use face masks while on board. You are also required to wear a face mask while using public transportation in Greece.
- b. Airports are often very crowded. We recommend washing hands often, maintain social distance from other people, avoid touching eyes, nose and mouth, practice respiratory hygiene. Bring an alcohol-based hand rub you can use on the airplane. We encourage you to keep the air vent open during to flight, to help better the air circulation to prevent spreading airborne particles (bacteria/viruses).
- c. Public transport – be aware of your surroundings, be extra diligent with hygiene and try to keep some distance to other travellers. Ideally, you should always try to stay 1 metre (3 feet) away from other people.
- d. Should you develop symptoms during your travel, it is important to report to airport staff / crew members on the plane, and to distance yourself from other people. They have routines for how to handle infectious diseases.

What does A Drop in the Ocean do to reduce the likelihood of transmission?

- a. We follow and share the advice of relevant health organisations and governments on how to reduce the likelihood of infection. We encourage all our field workers to also follow these advices, which we have available at all locations.
- b. All locations have hand sanitiser, surgical face masks, and routines for how to combat potential outbreaks among field workers and / or residents. The locations have developed specific routines for their location based on guidelines for disease control measurements provided by the HR staff at the main office.

In the case of an outbreak of coronavirus in a camp, A Drop in the Ocean will take immediate actions and make a risk assessment of how to proceed further. If deemed necessary, we will withdraw from that location. Should there be an outbreak in a nearby area, we might choose to remain

in the location, if we are certain it will not affect our volunteers or the residents.

How should I prepare and what precautions should I take?

- **Wash your hands:** Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water.
- **Maintain social distancing:** Maintain at least 1 metre (3 feet) distance between yourself and anyone who is coughing or sneezing.
- **Avoid touching eyes, nose, and mouth**
- **Practice respiratory hygiene:** Cover your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then dispose of the used tissue immediately.
- **If you have fever, cough and difficulty breathing, seek medical care early:** Stay home if you feel unwell. If you have a fever, cough and difficulty breathing, seek medical attention and call in advance. Follow the directions of your local health authority.

Following an announcement from the Ministry of Civil Protection - from Wednesday 29th July, wearing face masks will be mandatory in the places below:

- Banks
- Retail stores
- Bakeries
- Butchers
- Beauty salons
- Barbers
- Public services (i.e. KEP, Tax office etc.)
- Supermarkets
- Public transportation
- Airports, planes, etc.

What do I do if I get sick?

- a. If you get sick while volunteering with A Drop in the Ocean, you must isolate for at least 14 days. We do recommend wearing a mask if you are sick, to avoid transmitting the virus.
- b. Follow the guidelines from Greek authorities and speak with fellow field workers / inform your coordinators.
- c. Contact the local hospital / health care facilities to ask about testing, if it is possible and feasible, and how to proceed.

Remarks: *If you have any questions, comments or concerns relating to this document, please let us know by sending an e-mail to volunteer@drapenihavet.no.*

Remarks: *If you have any questions or if you for the abovementioned reasons decide to cancel or postpone your trip, please let us know by sending an e-mail to volunteer@drapenihavet.no*